CONTENTS

NUMBER 1

Editorial: Quality Assurance and Health Informatics 1
E. Reerink

Computing Tools for Quality Assurance 3
C. Veit and A. Tecklenburg

Quality Assurance in Radiotherapy: Physical and Technical Aspects 9
B. J. Mijnheer

How to Induce Physicians to Engage in Quality Assurance Activities in a University Hospital: A Policy 19
A. Giraud and D. Jolly

Developing Outcome Standards for Quality Assurance Activities 25
D. Banta

Accessibility to Primary Health Care Centers: Experience and Evaluation of an Appointment System Program 33
M. A. Gogorcena, M. Castillo, J. Casajuana and F. A. Jové

Implementing Total Quality Management in the Spanish Health Care System 43
U. Ruiz, K. Acedo, R. Buenaventura, J. Coll, S. Coronado, A. Rivero and S. Rocillo

Quality Control of Laboratory Results in Real Time 61
W. Picco, L. Pinna Pintor, G. Baruzzo, O. Pistono, F. Triumbari and P. Pinna Pintor

Variability Among Geriatricians in the Evaluation of Functional Disabilities and Rehabilitation Needs of the Elderly 69
I. Aramini, P. Morosini, E. Ricci, S. Ratto, M. Petrini and A. Banchero

Inappropriate Emergency Test Ordering in a General Hospital: Preliminary Reports 77
F. Perraro, P. Rossi, C. Liva, A. Bulfoni, G. Ganzini, A. Giustinelli, E. Tonutti, P. G. Sala and P. Santini

Book Review 83

Society News 85

Announcement 87

NUMBER 2

Medical Audit and Quality of Care — A New English Initiative 89
D. Macpherson and T. Mann

The Quality Improvement System in the Hospitals of Padua (Italy) 97
C. Favaretti and A. Mariotto

A Model for Quality Assessment in Cervical Cytology Used as a Screening Test 105
C. Quantin, L. Dusserre, A. M. Montaud, C. Mottot and J. P. Feldman

The Flemish Centre for the Study of Perinatal Epidemiology and its Registry 115
A. Vleugels and A. Bekaert

What Makes Outpatient Attendance Worthwhile for Patients? 125
J. Smith and C. Sanderson

Need for and Influence of Feedback from the Finnish Birth Register to Data Providers 133
E. Hemminki, J. Teperi and K. Tuominen

Quality Assurance in Urine Analysis 141
L. Larsson and S. Öhman

Group Judgments of Appropriateness: The Effect of Panel Composition 151
L. L. Leape, R. E. Park, J. P. Kahan and R. H. Brook

Reactions of Doctors to Various Forms of Feedback Designed to Improve the Sampling Quality of Cervical Smears 161
F. Buntinx, J. A. Knottnerus, H. F. J. M. Crebolder and G. G. M. Essed

Some Publications in Quality Assurance 167

Announcement 169

NUMBER 3

Included in This Issue . . . iii

Validation of a Patient Satisfaction System in the United Kingdom 171
C. Smith

Continuous Improvement of Nursing Practice: Experience in Québec 179
M. Chagnon

A Pilot Project on Quality Assurance in Nursing Care in the State of Schleswig-Holstein, Federal Republic of Germany 187
F. Beske, P. Heinrichs, F. Short and I. Thoben

Specifying Quality in Health and Social Care 193
K. Hurst

Is Blood Pressure Measurement with a Standard Cuff Reliable? 199
M. Stolt, G. Sjönell, H. Åström and L. Hansson

Effectiveness of the Daily Record Review at the Medical Emergency Room Department in a French Teaching Children's Hospital 205
P. Lombrail, A. Leroyer, C. Vitoux-Brot, C. Dolfuss, A. Bourrillon, F. Beaufils, M. Hassan and M. Brodin

Preoperative Evaluation in Non-cardiac Surgery: Cardiac Risk Assessment 217
C. Maggio, A. Bonzano, E. Conte, D. Libertucci, M. Panarelli, M. Bobbio and P. Pinna Pintor

Quality of Care in Residential Homes: A Comparison between Israel and Florida 225
R. Fleishman, N. Ross and A. Feierstein

A Nationwide Quality Assurance Program Can Describe Standards for the Practice of Pathology and Laboratory Medicine 245
P. J. Howanitz, G. G. Hoffman, R. B. Schifman, R. J. Zarbo, S. J. Steindel and K. Walker

Some Publications in Quality Assurance 257

Abstractos en Este Numero 259

NUMBER 4

Review: The Reform of the National Health Service 263
B. Abel-Smith

Absenteeism as a Symptom of Occupational Ill-health in Hospitals and its Repercussion on Quality Assurance 273
J. J. Mira, J. Vitaller, J. A. Buil, J. M. Aranaz and J. F. Herrero

Outcomes of Care for Anesthesia Services: A Pilot Study 289
S. T. Fleming

Why Do Cardiology Out-patient Appointments Fail in Saudi Arabia? 305
A. Al-Khadra, G. Magbool, L. Wosornu, S. Al-Awdah, H. Qutub and R. Al-Khatib

An Evaluation of the Mathematical Skills of Beginner Swedish Nursing Students 311
I. D. Kapborg

"Avoidable" Causes of Death in Sweden 1974–85 319
R. Westerling

Comparison of Information: A Way to Improve the Quality of Health Care 329
K. Staehr Johansen

Letter to the Editor: Quality in Alternative Medicine 337
P. Tovey

Some Publications in Quality Assurance 339

Abstractos en este Numero 343

Index i